

Welcome to the next level of CUSTOM BANKING SOLUTIONS

Your trust in us is valued and appreciated as we strive to bring the best in banking to you. Please use this guide as a resource to make the most of our financial services. As always, our promise to you is about partnership, and we look forward to serving you.

BANK WITH US AT A FINANCIAL CENTER NEAR YOU

AUSTIN

- 8611 N. Mopac Expressway Mopac Centre, Ste. 100 & 101 Austin, TX 78759 (512) 956-4800
- 1717 W. 6th St.
 Hartland Plaza, Ste. 110
 Austin, TX 78703
 (512) 956-4800



CHECK US OUT ONLINE

View locations, services, resources & more on the Texas Partners Bank website.

www.texaspartners.bank

SAN ANTONIO

- 1900 NW Loop 410 San Antonio, TX 78213
- 227 N Loop 1604 E Ste. 140 San Antonio, TX 78232
- 888 Isom Road Ste. 100 San Antonio, TX 78216
- 302 Pearl Parkway Ste. 101 San Antonio, TX 78215
- 17115 IH 35 N Ste. 127 Schertz, TX 78254

HILL COUNTRY

- 800 Main St. Bandera, TX 78003
- 998 Sidney Baker St. South Kerrville, TX 78028
- 200 Earl Garrett Ste. 208 Kerrville, TX 78028
- 1318 South State Hwy 16 Ste. 100 Fredericksburg, TX 78624







We are proud members of



Wiring Instructions

For questions about wire transfers, please refer to the Wires Service Team contact information below.

RECEIVING BANK: Texas Partners Bank

BANK ADDRESS: 1900 NW Loop 410

San Antonio, TX 78213

PHONE & FAX NUMBER: (844) 548-9473

ABA/ROUTING NUMBER: 114025641

(FOR WIRES, ACH, AND CHECKS)

BANK SWIFT: BSATUS44

DEADLINE: 4:00 p.m.



- Check your TBOA account balances
- Transfer funds between accounts
- Mobile remote deposit
- SMS/Text banking
- Treasury management functionality for businesses

NO INTERNET? NO PROBLEM.

Check your balances with telephone banking.

1-800-230-1356

WE'RE HERE TO HELP.

Our Texas Partners Bank representatives are eager to answer your service calls.

CLIENT EXPERIENCE

(800) 814-4976

For questions such as:

- New Accounts/account maintenance
- Business and personal debit cards
- Consumer online/mobile banking
- Mobile Remote Deposit Capture
- · Check ordering

DEPOSIT OPERATIONS

(800) 815-0782

For questions such as:

- Statements and adjustments
- Fraud (Debit card, check, and ACH)
- Chargebacks
- Levies, garnishment, and tax freezes

TM CLIENT SERVICES

(800) 814-4948

For business account questions such as:

- Business online banking and bill pay
- Remote Deposit Capture
- Fraud protection tools
- Lockbox
- Investment Sweep, Loan Sweep, and Zero Balance Accounts
- Merchant card services

